SonicWall® Secure Mobile Access 210/410

Quick Start Guide
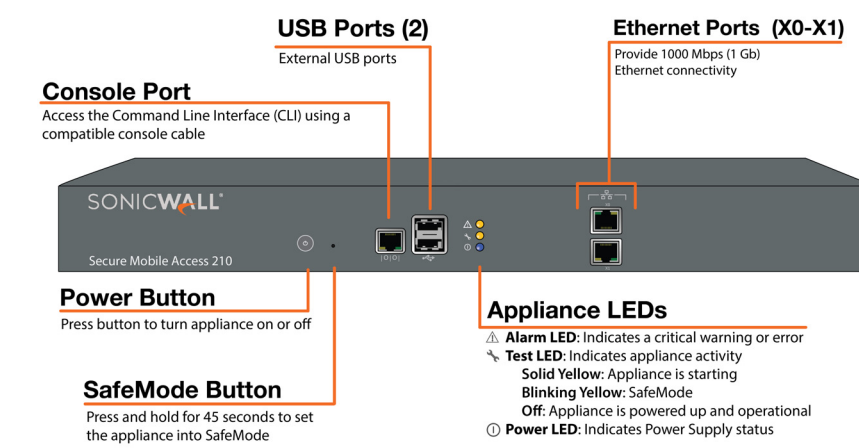
Regulatory Model Numbers / Products:
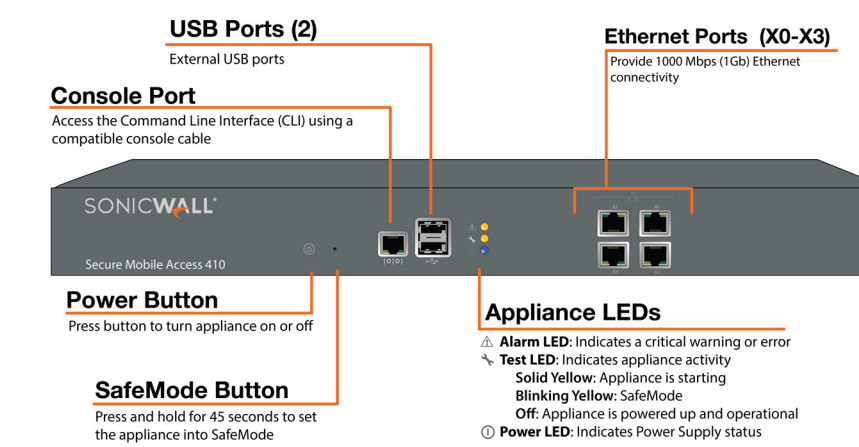1RK33-0BC / SMA 210
1RK33-0D9 / SMA 410

SONICWALL®

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1 Hardware Overview

SonicWall Secure Mobile Access 210/410 appliances provide a unified secure gateway to access all network and cloud resources.
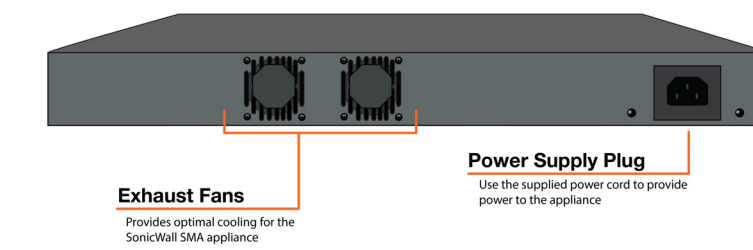
SMA 210 Front Panel

Console Port
Access the Command Line Interface (CLI) using a compatible console cable

USB Ports (2)
External USB ports

Ethernet Ports (X0-X1)
Provide 1000 Mbps (1 Gb) Ethernet connectivity

Power Button
Press button to turn appliance on or off

SafeMode Button
Press and hold for 45 seconds to set the appliance into SafeMode

Appliance LEDs
⚠ **Alarm LED**: Indicates a critical warning or error
✎ **Test LED**: Indicates appliance activity
  Solid Yellow: Appliance is starting
  Blinking Yellow: SafeMode
  Off: Appliance is powered up and operational
ⓘ **Power LED**: Indicates Power Supply status

SMA 410 Front Panel

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USB Ports (2)
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ⓘ **Power LED**: Indicates Power Supply status

SMA 210/410 Rear Panel

Exhaust Fans
Provides optimal cooling for the SonicWall SMA appliance

Power Supply Plug
Use the supplied power cord to provide power to the appliance

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2 Checking Package Contents

Before you begin setup, verify that your package contains the following items:
- One SonicWall SMA 210 or SMA 410 Appliance
- One SonicWall Secure Mobile Access Quick Start Guide
- One SonicWall Safety, Environmental, and Regulatory Information (SERI) Guide
- One Ethernet cable
- One serial console cable (RJ45 to DB9)
- One rack-mount kit
- Two power cords (1 North America and 1 Japan)

ⓘ **NOTE:** The included power cord is approved for use only in specific countries or regions. Before using a power cord, verify that it is rated and approved for use in your location. The power cord is for AC mains installation only.

Package Contents

ⓘ **NOTE:** If any items are missing from your package, contact SonicWall Support at https://www.sonicwall.com/support

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Power Input Rating

This table lists the power input rating for the SMA 210/410 appliances:

V	100-240v~
A	1.5A Max.
Hz	50-60Hz

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3 What You Need to Begin

Before you install your SMA appliance, ensure that you have a Windows, Linux, or macOS computer with a RJ45 Ethernet port to use as a management station, and administrative access to the network gateway device.

Recording Configuration Information

Before you begin, record the following configuration information for your reference:

Information Needed	Your Configuration Information
Primary DNS Server	
IP Address	
Subnet	
Gateway Address	
Appliance IP Address	

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4 Powering On the SMA Appliance

To power on the SMA 210/410 appliance:
1. Plug one end of the power cord into the SMA 210/410 and the other into an appropriate power outlet.
   - The appliance automatically turns on when plugged in.
   - The power LED on the front panel illuminates blue when the appliance is turned on.
   - The test LED illuminates yellow until the firmware is booted. When the test LED is no longer lit, the SMA 210/410 is ready for configuration.
2. Connect one end of an Ethernet cable to the X0 port of your SMA 210/410.
3. Connect the other end of the cable to the management computer.

Legend

⚠ **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.

⚠ **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

ⓘ **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

To access the Support Portal, go to https://www.sonicwall.com/support.

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5 Accessing the Management Interface

To access the web-based management interface:
1. Configure the LAN adapter on the management computer to use a static IP address.
   - Set it to a static IP address in the 192.168.200.x/24 subnet, such as 192.168.200.20.

ⓘ **IMPORTANT:** Do not use 192.168.200.1, as this address will conflict with the appliance.

   - Use a Subnet Mask of 255.255.255.0. A Default Gateway is not required.
2. Open a browser, and enter https://192.168.200.1 (the default X0 management IP address).

ⓘ **NOTE:** Accept the security certificate to continue.

3. In the Login screen, enter the default credentials and then click the **Login** button:
   - **Username** - *admin*
   - **Password** - *password*
   - **Domain** - *LocalDomain*
4. A Software Transaction Agreement displays. Read the agreement, select the **I Accept the terms of this Software Transaction Agreement** check box, and then click **Continue**.

You are now successfully connected to the SMA management interface.

⚠ **CAUTION: Changing your password from the factory default is strongly recommended. If you change your password, be sure to keep it in a safe place. If you lose your password, you will have to reset the SMA appliance to factory default settings, losing your configuration.**

ⓘ **NOTE:** SonicWall recommends that you create a second administrator account to prevent lockout.

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6 Setting the Time Zone

Setting the correct time is essential to operations of the SMA 210/410. Be sure to set the time zone correctly. Leaving **Automatically synchronize with an NTP server** enabled (default setting) is recommended for accuracy.

To set the time zone for your appliance:
1. Navigate to the **System > Time** page.
2. Select the appropriate **Time Zone** from the drop-down menu.
3. Click **ACCEPT** to save changes to the time settings.

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7 Configuring DNS/WINS/Route

To configure the DNS / WINS Servers:
1. Navigate to the **Network > DNS** page in the management interface.
2. Enter a unique name for your appliance in the **SMA Appliance Hostname** field.

ⓘ **NOTE:** Use an alphanumeric name with no spaces or special characters. Underbars are accepted.

3. Enter your **Primary DNS Server** information.
4. (Optional) Enter a Secondary DNS Server in the **Secondary DNS Server** field.
5. (Optional) Enter domain suffixes in the **DNS Search List**:
   - Type each domain suffix and click **Add**.
   - Use the directional up and down arrow keys to arrange the DNS suffixes in order of priority.
   - The first suffix in the list is appended to the host name to create a FQDN, which is used to resolve names. If the name is not resolved, the next suffix in the list is used.
6. (Optional) Enter your WINS servers in the **Primary WINS Server** and **Secondary WINS Server** fields.
7. Click **ACCEPT**.

ⓘ **NOTE:** It is not necessary to restart the system until you configure the default route.

Configuring your Network Interface

When deploying the SMA on the LAN, you need to reset the IP address of the X0 interface on the SMA to an address within the range of the existing LAN subnet.

To configure the X0 IP address:
1. Navigate to the **Network > Interfaces** page.
2. In the Interfaces table, place your mouse pointer on the row for the X0 interface to display the Configure button and then click the button.
3. In the **Edit Interface X0** screen, set the **IP Address** to an address on the same network as your default gateway. Select an unused address within your LAN subnet.
4. For the **Subnet Mask**, enter the value that matches your LAN subnet mask, such as 255.255.255.0.
5. Click **OK**. If a warning displays that you are changing the X0 IP Address, click **OK**.
   The appliance restarts automatically. You can also press and hold the power button for 10 seconds to power down the SMA, then press it again to restart.
6. Reset the management computer to have a static IP address in the range you just set for the X0 interface. For example, if you set X0 to 10.1.1.10, you could set your computer to 10.1.1.20.
7. Log into the SMA management interface again, using the IP address you just configured for the X0 interface. For example, point your browser to https://10.1.1.10.

Configuring a Default Route

To configure a default route:
1. Navigate to the **Network > Routes** page.
2. Enter the LAN interface IPv4 address in the **Default IPv4 Gateway** field or the IPv6 address in the **Default IPv6 Gateway** field.
3. Select **X0** as the interface and click **ACCEPT**.

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8 Deploying Your Appliance

This guide provides configuration instructions for deploying your SMA appliance on the LAN. For information about deploying on a new or existing DMZ, see the *SMA 210/410 Deployment Guide*.

The primary interface (X0) on the SMA connects to an available segment on the gateway device. The encrypted user session is passed through the gateway to the SMA appliance. The SMA appliance decrypts the session and determines the requested resource.

The session traffic then traverses the gateway appliance to reach the internal network resources. The gateway appliance applies security services as data traverses the gateway. The internal network resource then returns the requested content to the SMA appliance through the gateway, where it is encrypted and sent to the client.

Before deploying your SMA appliance, you must first add a custom zone on your gateway appliance. You can create a new custom zone on the gateway appliance when editing an interface on the **Network | System > Interfaces** page in SonicOS/SonicOSX 7 or from the **Network > Interfaces** page in SonicOS 6.5. For more information about creating custom zones for an SMA appliance, see the *SonicOS/X 7 System Administration Guide* or the *SonicOS 6.5 System Setup Administration Guide*.

Connecting the SMA to the Gateway

To connect the SMA using the LAN:
1. Connect one end of an Ethernet cable to an unused port on your LAN hub or switch.
2. Connect the other end of the Ethernet cable to the X0 port on the front of your SMA 210/410. The X0 Port LED lights up indicating an active connection.

Registering Your SMA Appliance

A MySonicWall account is required for product registration. Create a MySonicWall account at www.MySonicWall.com. Click **Sign Up** and follow the prompts.

To register your SMA appliance:

1   On the **System > Status** page click **Register** in the *Register your SonicWall appliance* link at the top of the screen. The **System > Licenses** page displays.

2   On the **System > Licenses** page, click the **register** link at the top of the page.

3   On the **System > Licenses > License Management** page, enter your MySonicWall credentials, then click **Submit**.

4   On the **System > Licenses > License Management > Registration Completed** page, click **Continue**.

> **NOTE:** Your SMA 210/410 is loaded with SMA 10.2 firmware at the factory, but newer firmware is available. You can download the latest firmware, user licenses, and services at www.MySonicWall.com. For more information, see the *SMA Upgrade Guide*.

Configuring NetExtender Settings

Adding a NetExtender Client Route

NetExtender allows remote clients to have seamless access to resources on your local network.

To configure a NetExtender client route:

1   Navigate to the **Clients > Routes** page.

2   To force all SMA client traffic to pass through the NetExtender tunnel, select **Enabled** from the **Tunnel All Mode** drop-down list.

3   Click **ADD CLIENT ROUTE**.

4   Enter the network address of the trusted network to which you would like to provide access with NetExtender in the **Destination Network** field. For example, if you are connecting to an existing DMZ on the 10.1.1.0/24 subnet and you want to provide access to your LAN network on the 192.168.168.0/24 subnet, you would enter 192.168.168.0.

5   Enter the subnet mask of the destination network in the **Subnet Mask** field. Continuing the example, enter 255.255.255.0.

6   Click **ACCEPT** to finish adding this client route.

Setting Your NetExtender Address Range

The NetExtender address range defines the IP address pool from which addresses will be assigned to remote users during NetExtender sessions. The range needs to be large enough to accommodate the maximum number of concurrent NetExtender users you wish to support.

The range should fall within the same subnet as the interface to which the SMA appliance is connected, and it must not overlap or collide with any assigned addresses if other hosts are on the same segment as the SMA appliance.

You can select a range that falls within your existing LAN subnet. For example, if your LAN uses the 192.168.168.0/24 subnet, and you want to support up to 10 concurrent NetExtender sessions, you could use 192.168.168.240 to 192.168.168.249.

To set your NetExtender address range:

1   Navigate to **Clients > Settings**.

2   Enter an unused address range within your LAN in the **Client Address Range Begin** and **Client Address Range End** fields.

3   Click **ACCEPT** to add the Client Address Range.

If you do not have enough available addresses to support your desired number of concurrent NetExtender users, you may use a new subnet for NetExtender. This condition may occur if your existing LAN is configured in NAT mode with a small subnet space, such as 255.255.255.224, or more commonly if your LAN is configured in Transparent mode and you have a limited number of public addresses from your ISP. In either case, you may assign a new, unallocated IP range to NetExtender (such as 192.168.10.100 to 192.168.10.200) and configure a route to this range on your gateway appliance.

For example, if your current Transparent range is 67.115.118.75 through 67.115.118.80, and you wish to support 50 concurrent NetExtender clients, configure your SMA X0 interface with an available IP address in the Transparent range, such as 67.115.118.80, and configure your NetExtender range as 192.168.10.100 to 192.168.10.200. Then, on your gateway device, configure a static route to 192.168.10.0, using 67.115.118.80.

Verifying Connection from the Internet

You can verify your connection using a remote client on the WAN.

To verify a connection from the Internet:

1   From a WAN connection outside of your corporate network, launch a browser and enter the following:

    https://<WAN_IP_address_of_SMA>

2   When prompted, enter the administrator or user credentials, such as *admin / password*.

3   Select **LocalDomain** or the configured domain from the drop-down menu and click **Login**. The SonicWall Virtual Office screen displays in your browser.

4   Click **NetExtender** to start the NetExtender client installation.

5   If prompted to install the SMA Connect Agent, click **DOWNLOAD** and then complete the client installation. Click **[Details]** for more information.

6   Ping a host on your corporate LAN to verify your remote connection. You have now successfully set up your SMA appliance.

> **TIP:** It is easier for remote users to access the SMA appliance using a fully qualified domain name (FQDN) rather than an IP address. It is recommended that you create a DNS record to allow for FQDN access to your SMA appliance. If you do not manage your own public DNS servers, contact your ISP for assistance.

Next Steps

Based on your network requirements, your next steps include:
- Configuring Custom Zones
- Configuring NetExtender
- Configuring Application Offloading

For advanced configuration topics, see the *SMA Administration Guide*.

Safety and Regulatory Information

This section provides safety, regulatory, trademark, copyright and warranty information.

Regulatory Model / Type	Product Name
1RK33-0BC	SMA 210
1RK33-0D9	SMA 410

Appliance Mounting Information

The following conditions are required for proper installation of the SMA appliance:

1   The SonicWall appliance is designed to be mounted in a standard 19-inch rack mount cabinet.

2   Use the mounting hardware recommended by the rack manufacturer and ensure that the rack is adequate for the appliance.

3   Ensure that no water or excessive moisture can enter the unit.

4   Allow unrestricted airflow around the unit and through the vents on the side of the unit. A minimum of 1 inch (25.44mm) clearance is recommended.

5   Route cables away from power lines, fluorescent lighting fixtures, and sources of noise such as radios, transmitters, and broadband amplifiers.

6   Mount in a location away from direct sunlight and sources of heat. A maximum ambient temperature of 104º F (40º C) is recommended.

7   If installed in a closed or multi-rack assembly, the operating ambient temperature of the rack environment may be greater than the room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum recommended ambient temperature.

8   Mount the SonicWall appliance evenly in the rack in order to prevent a hazardous condition caused by uneven mechanical loading.

9   Four mounting screws, compatible with the rack design, must be used and hand-tightened to ensure secure installation. Choose a mounting location where all four mounting holes line up with those of the mounting bars of the 19-inch rack mount cabinet.

10 A suitably rated and approved branch circuit breaker shall be provided as part of the building installation. Follow local code when purchasing materials or components.

11 Consideration must be given to the connection of the equipment to the supply circuit. Appropriate consideration of equipment nameplate ratings must be used when addressing this concern. Do not overload the circuit.

12 Reliable grounding of rack-mounted equipment must be maintained. Particular attention must be given to power supply connections other than direct connections to the branch circuits, such as power strips.

13 The included power cords are approved for use only in specific countries or regions. Before using a power cord, verify that it is rated and approved for use in your location.

14 Minimum power cord rating for European Union (CE): Certified power supply cord not lighter than light PVC sheathed flexible cord according to IEC 60227, designation, or H05 VV-F or H05 VVH2-F2, and rated for at least 3G 0.75 mm².

15 The following statement applies only to rack-installed products that are GS-Marked: This equipment is not intended for use at workplaces with visual display units, in accordance with §2 of the German ordinance for workplaces with visual display units.

Lithium Battery Warning

The Lithium Battery used in the SonicWall SMA 210/410 appliance may not be replaced by the user. The appliance must be returned to a SonicWall authorized service center for replacement with the same or equivalent type recommended by the manufacturer. If, for any reason, the battery or SonicWall SMA 210/410 appliance must be disposed of, do so following the battery manufacturer's instructions.

Cable Connections

All Ethernet and RS232 (Console) cables are designed for intra-building connection to other equipment. Do not connect these ports directly to communication wiring or other wiring that exits the building where the SonicWall appliance is located.

Sicherheitsanweisungen

Für eine ordnungsgemäße Montage sollten die folgenden Hinweise beachtet werden:

1   Das SonicWall Modell ist für eine Montage in einem standardmäßigen 19-Zoll-Rack konzipiert.

2   Vergewissern Sie sich, dass das Rack für dieses Gerät geeignet ist und verwenden Sie das vom Rack-Hersteller empfohlene Montagezubehör.

3   Stellen Sie sicher, dass das Gerät vor Wasser und hoher Luftfeuchtigkeit geschützt ist.

4   Stellen Sie sicher, dass die Luft um das Gerät herum zirkulieren kann und die Lüftungsschlitze an der Seite des Gehäuses frei sind. Hier ist ein Belüftungsabstand von mindestens 26 mm einzuhalten.

5   Achten Sie darauf, das sich die Netzwerkkabel nicht in der unmittelbaren Nähe von Stromleitungen, Leuchtstoröhren und Störquellen wie Funksendern oder Breitbandverstärkern befinden.

6   Wählen Sie für die Montage einen Ort, der keinem direkten Sonnenlicht ausgesetzt ist und sich nicht in der Nähe von Wärmequellen befindet. Die Umgebungstemperatur darf nicht mehr als 40 °C betragen.

7   Wenn das Gerät in einem geschlossenen 19"-Gehäuse oder mit mehreren anderen Geräten eingesetzt ist, wird die Temperatur in der Gehäuse höher sein als die Umgebungstemperatur. Achten Sie darauf, daß die Umgebungstemperatur nicht mehr als 40° C beträgt.

8   Bringen Sie die SonicWall waagerecht im Rack an, um mögliche Gefahren durch ungleiche mechanische Belastung zu vermeiden.

9   Verwenden Sie für eine sichere Montage vier passende Befestigungsschrauben, und ziehen Sie diese mit der hand an. Wählen Sie einen Ort im 19-Zoll-Rack, wo alle vier Befestigungen der Montageschien verwendet werden.

10 Ein angemessen dimensionierter und geprüfte Sicherung, sollte Bestandteil der Haus-Installation sein. Bitte folgen die den lokalen Richtlinien beim Einkauf von Material oder Komponenten.

11 Prüfen Sie den Anschluss des Geräts an die Stromversorgung, damit der Überstromschutz sowie die elektrische Leitung nicht von einer eventuellen Überlastung der Stromversorgung beeinflusst werden. Prüfen Sie dabei sorgfältig die Angaben auf dem Aufkleber des Geräts. Überlasten Sie nicht den Stromkreis.

12 Eine sichere Erdung der Geräte im Rack muss gewährleistet sein. Insbesondere muss auf nicht direkte Anschlüsse an Stromquellen geachtet werden wie z. B. bei Verwendung von Mehrfachsteckdosen.

13 Das im Lieferumfang enthaltenen bzw. Netzkabel sind nur für die Verwendung in bestimmten Ländern und Regionen zugelassen. Überprüfen Sie bitte vor der Verwendung eines Netzkabels, ob es für die Verwendung in Ihrem Land oder Ihrer Region zugelassen ist und den geforderten Normen entspricht.

14 Mindest Stromkabel Bewertung für die Europäische Union (CE): Zertifizierte Netzkabel nicht leichter als leichte PVC-Schlauchkabel nach IEC 60227, Bezeichnung oder H05 VV-F oder H05 VVH2-F2 und bewertet für mindestens 3G 0,75 mm².

15 Der folgende Hinweis gilt nur für rackmontierte Produkte mit GS-Kennzeichen: Dieses Gerät ist nicht zur Verwendung an Arbeitsplätzen mit visuellen Anzeigegeräten gemäß § 2 der deutschen Verordnung für Arbeitsplätze mit visuellen Anzeigegeräten vorgesehen.

Hinweis zur Lithiumbatterie

Die in der SMA 210/410 Appliance von SonicWall verwendete Lithiumbatterie darf nicht vom Benutzer ausgetauscht werden. Zum Austauschen der Batterie muss die SonicWall in ein von SonicWall autorisiertes Service-Center gebracht werden. Dort wird die Batterie durch denselben oder entsprechenden, vom Hersteller empfohlenen Batterietyp ersetzt. Beachten Sie bei einer Entsorgung der Batterie oder der SonicWall SMA 210/410 Appliance die diesbezüglichen Anweisungen des Herstellers.

Kabelverbindungen

Alle Ethernet- und RS232-C-Kabel eignen sich für die Verbindung von Geräten in Innenräumen. Schließen Sie an die Anschlüsse der SonicWall keine Kabel an, die aus dem Gebäude in dem sich das Gerät befindet herausgeführt werden.

安全說明

需要滿足以下條件以進行正確安裝：

1   SonicWall 設備被設計成安裝在一個標準的19吋機架安裝櫃。需要滿足以下條件以進行正確安裝。

2   使用機架製造商推薦的裝載硬體，確認機架足夠裝置所需。

3   請確認裝置內不會滲入水分或過多的濕氣。

4   裝置週邊請保持通風，特別是裝置通風口側。建議裝置與牆壁間至少要有 1 英吋 (25.44 公釐) 的淨空。

5   纜線的路徑應遠離電源線、日光燈，以及會產生雜訊的來源，如無線電、發送器與寬頻放大器。

6   架設位置需遠離陽光直射與熱源。建議周圍溫度最高溫不 要超過 104°F (40°C)。

7   如果是安裝於封閉式或多組機架配件，機架環境的周圍操作溫度可能會高過室內周邊。因此，在與上述建議之最高周圍溫度相容的環境中安裝設備時，應將此列入考量。

8   將 SonicWall裝置平坦地裝設在機架中，如此才能避免因不均勻的機械負荷造成危險狀況。

9   必須使用四顆與機架設計相容的安裝螺釘，並用手鎖緊螺釘，確定安裝牢固。選擇一個安裝位置，將四個裝載洞孔對齊 19 吋架設機櫃的安裝桿。

10 應當提供一個合適額定值並且已被認可的分支電路斷路器作為安裝該裝置的一部分。在購買材料或部件時，應遵循當地安全代碼。

11 必須留心裝置與電源電路的連接問題，電路過載對過電流保護與電路電線的影響需降至最低。解決這個問題時，需正確考慮裝置銘牌額定值。不要過載電路。

12 必須維護可靠的機架裝載設備接地。必須特別留意電源供應器連線，而不是直接連接到電源板之類的分支電路。

13 隨附的電源線僅限於特定的國家或地區使用。使用前，請確認電源線的額定值且已被認可在你的地區上使用。

鋰電池警告

使用者不得自行更換 SonicWall 網際網路安全性裝置中使用的鋰電池。必須將 SonicWall裝置 送回 SonicWall授權的服務中心，以更換相同的鋰電池或製造商推薦的同類型鋰電池。若因任何原因必須丟棄電池或 SonicWall 網際網路安全性裝置，請嚴格遵守電池製造商的指示。

纜線連結

所有乙太網路與 RS232 (主控台) 線路都是為與其他裝置進行內建連接所設計的。請不要將這些連接埠直接連接至通訊線路，或其他連出 SonicWall裝置 所在建築的線路。

台灣RoHS /限用物質含有情況標示資訊

單元	限用物質及其化學符號					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr⁺⁶)	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
機箱 / 檔板 (Chassis/Bracket)	-	○	○	○	○	○
機械部件 (扇、散熱器等) (Mechanical parts: fan, heatsink, etc.)	-	○	○	○	○	○
電路板組件 (PCBA)	-	○	○	○	○	○
電線 / 連接器 (Cable/connector)	-	○	○	○	○	○
電源設備 (Power Supply)	-	○	○	○	○	○
配件 (Accessories)	-	○	○	○	○	○

備考 1. " ○ " 係指該項限用物質之百分比含量未超出百分比含量基準值。
備考 2. "–" 係指該項限用物質為排除項目。

Declaration of Conformity

A "Declaration of Conformity" in accordance with the directives and standards has been made and is on file at SonicWall International DAC, City Gate, Mahon, Cork, Ireland.

CE declarations can be found online at: https://www.sonicwall.com/support.

> **NOTE:** Additional regulatory notifications and information for this product can be found online at: https://www.sonicwall.com/support.

Warranty Information

SonicWall Inc. warrants that commencing from the delivery date to Customer (but in any case commencing not more than ninety (90) days after the original shipment by SonicWall), and continuing for a period of twelve (12) months, that the product will be free from defects in materials and workmanship under normal use. This Limited Warranty is not transferable and applies only to the original end user of the product. SonicWall and its suppliers' entire liability and Customer's sole and exclusive remedy under this limited warranty will be shipment of a replacement product. At SonicWall's discretion the replacement product may be of equal or greater functionality and may be of either new or like-new quality. SonicWall's obligations under this warranty are contingent upon the return of the defective product according to the terms of SonicWall's then-current Support Services policies.

This warranty does not apply if the product has been subjected to abnormal electrical stress, damaged by accident, abuse, misuse or misapplication, or has been modified without the written permission of SonicWall.

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